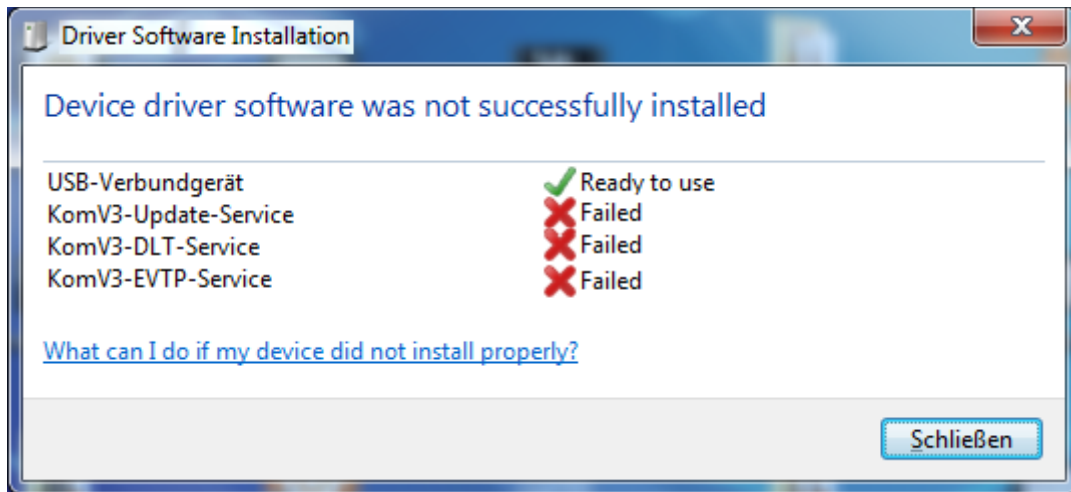


HSG KomV3 driver installation for Windows 7

Date: 2018-04-01

When connecting the KomV3, the drivers on Windows 7 are not always installed automatically.

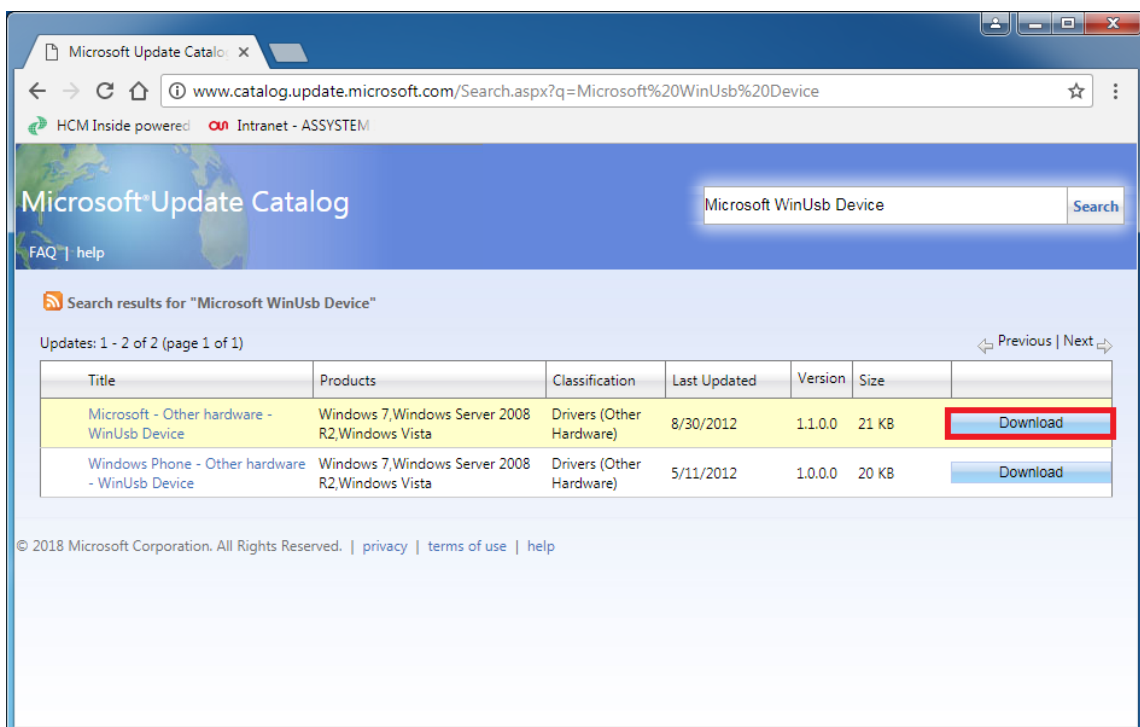


If the drivers are not detected automatically it must be installed manually which requires the package "WinUsbCompat".

Package can be obtained from Microsoft-Update-Catalog site by searching "Microsoft WinUsb Device" which can be found directly under below link.

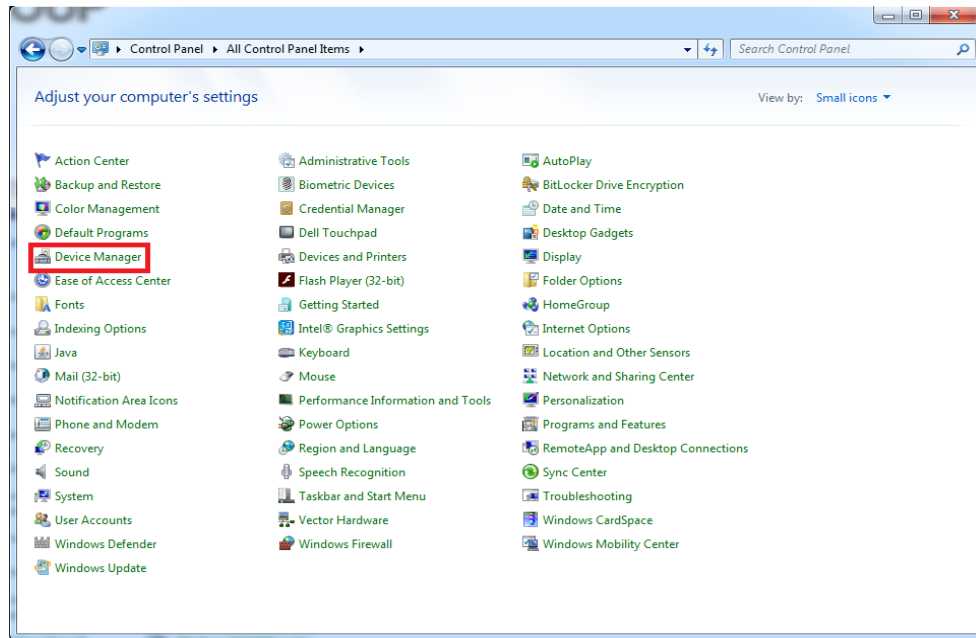
<http://www.catalog.update.microsoft.com/Search.aspx?q=Microsoft%20WinUsb%20Device>

Select the title "Microsoft - Other hardware - WinUsb Device" and click Download.

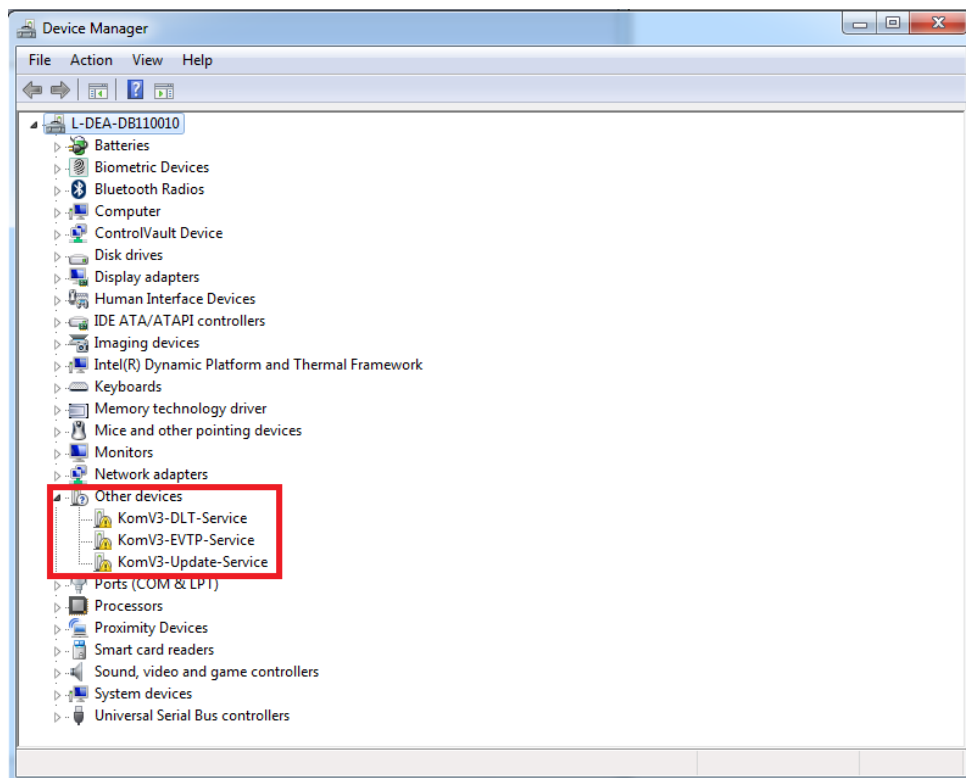


Package (zip folder) gets downloaded. Copy and paste the downloaded folder under any one drive with some folder name (for example E:\KomV3) and then unzip the package.

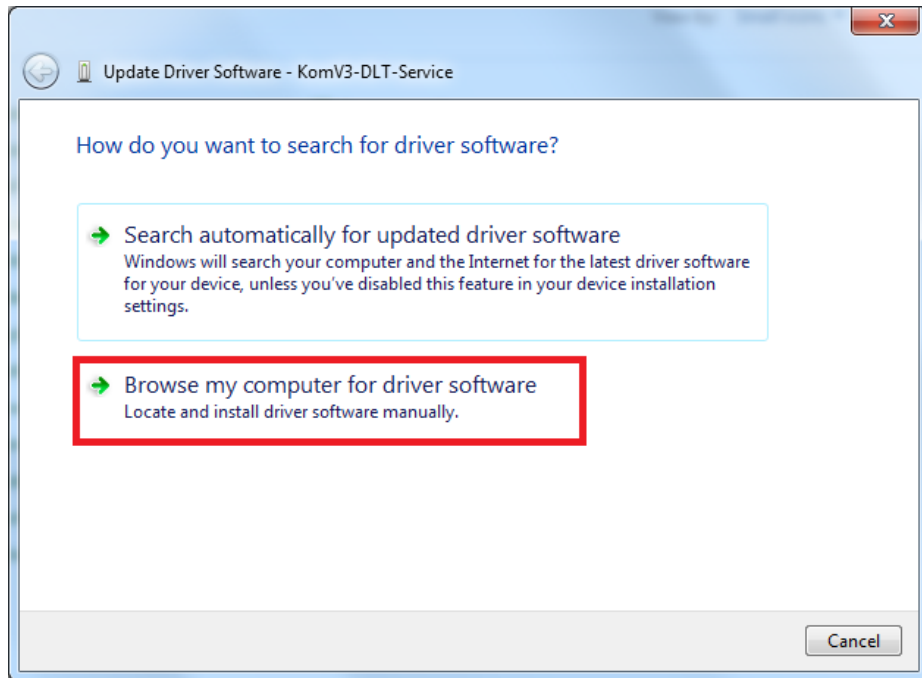
To install the files, open the Device Manager from the Control Panel.



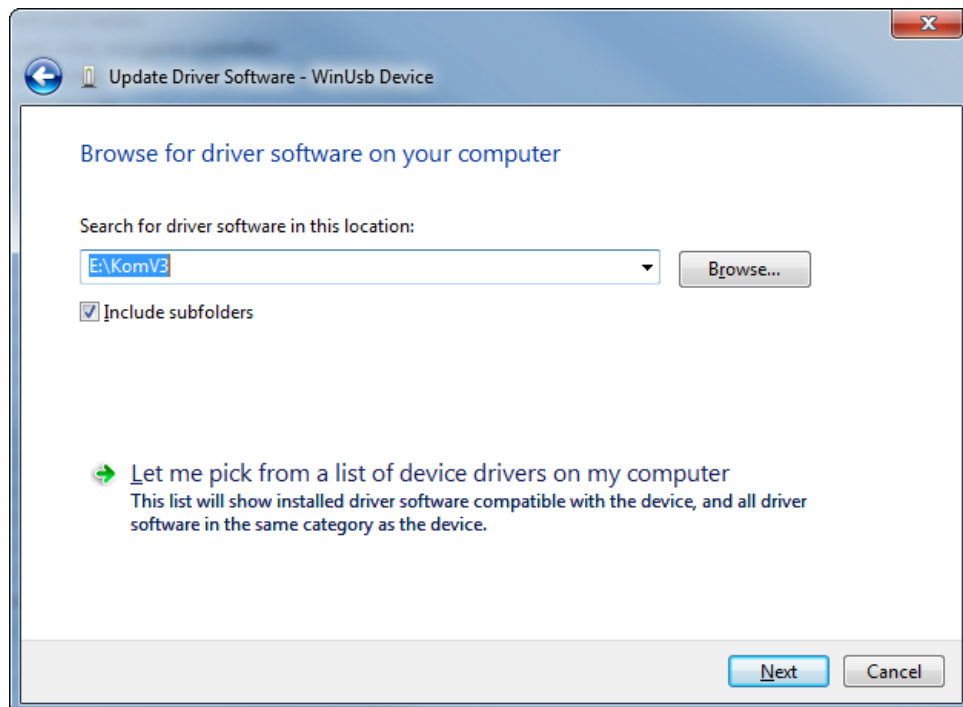
Under "Other devices" the 3 services of KomV3 are displayed. Right-click on the first KomV3 service (for example: KomV3 DTL service) and select "Update Driver Software ..."



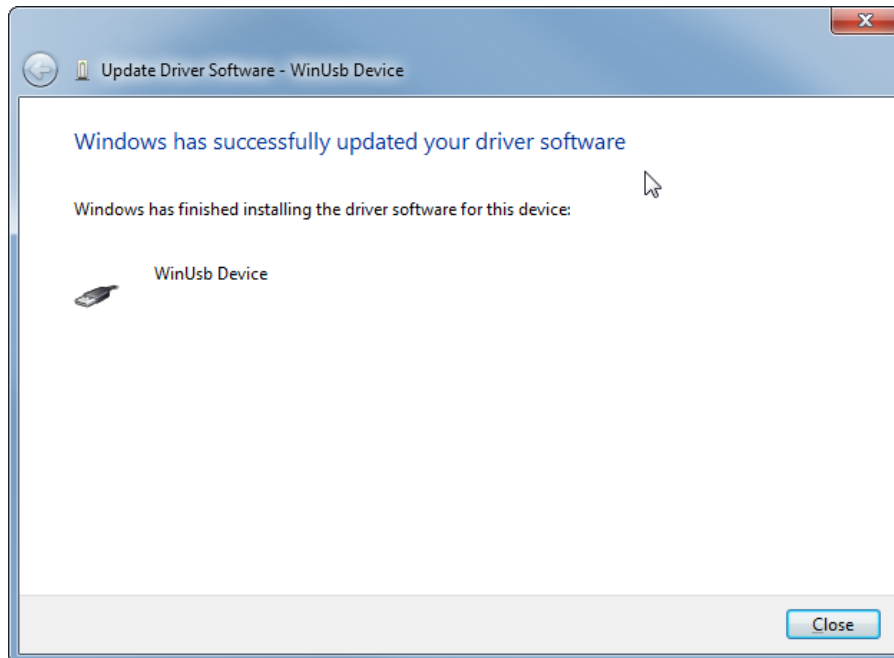
Select “Browse my computer for driver software”



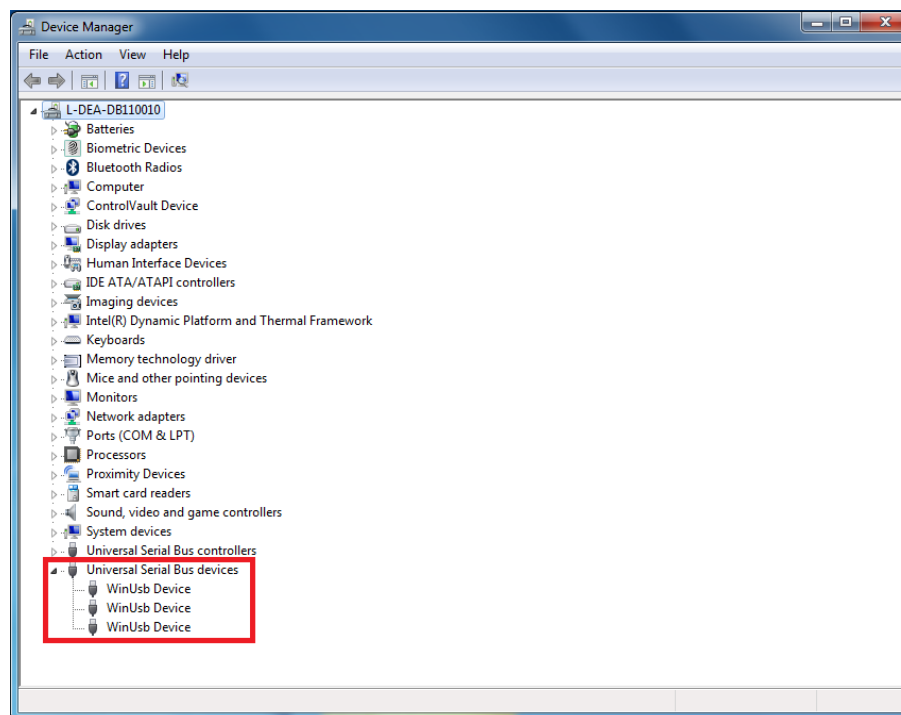
Browse for the folder that contains the “WinUsbCompat package” and then click Next.



Close the window which displays Driver Software has updated successfully.



The KomV3-DLT-Service is now installed as a WinUsb-Device and it appears in Device Manager under the item "Universal Serial Bus Devices".



For updating the drivers for "KomV3-EVTP-Service" and "KomV3-Update-Service" follow same procedure as above.

The USB drivers for KomV3 are now successfully installed.